



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

C A No. 153515950, 154280841 and 154229693

Complaint No. 82/2024

**In the matter of:**

Gaurav Baisoya .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. H.S. Sohal, Member
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. Nishat Ahmad Alvi (CRM)

**Appearance:**

1. Mr. Subhash Chander & Mr. Arvind Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Mr. Akshat Aggarwal & On behalf of BYPL

## **ORDER**

Date of Hearing: 23<sup>rd</sup> April, 2024

Date of Order: 29<sup>th</sup> April, 2024

**Order Pronounced By:- Mr. H.S. Sohal, Member**

1. This complaint has been filed by Mr. Gaurav Baisoya against BYPL-Karkardooma. The brief facts of the case giving rise to this grievance are that the complainant applied for "Name Change" vide request no. 8006749819 and 8006750015 for CA No. 153515950, 154280841 and 154229693 installed at premises no. 1226/E, Main Hariom Gali,

Complaint No. 82/2024

Babarpur, Shahdara, Delhi-110032, but respondent rejected the application of the complainant for Name Change on the pretext of "Ownership Disputes and Court Case" but Complainant stated that there is no dispute/court case on his premises. He stated that respondent has already installed two connections without his permission in his premises. Therefore, he requested the Forum to direct the respondent for Name Change.

2. OP in its reply briefly stated that the present complaint has been filed by the complainant seeking name change in favor of three connections details whereof are as under:

S. No.	Request No.	CA No.	R/C	DOE	FLOOR
1		153515950	CHATRO DEVI	16.10.2021	T/F,B/S
2	8006749819	154280841	POOJA	27.10.2023	T/F,B/S
3	8006750015	154229693	REKHA	26.08.2023	F/F,B/S

The complainant vide application no. 1030635058 applied for removal of said connection. The complainant is claiming ownership on the basis of a GPA dated 15.02.2022 in respect of UGF and First Floor of the subject property measuring 195 sq.yds. The second GPA in respect of second mezzanine and third floor is executed by Ratno in favor of the complainant on 15.02.2022. The said two GPA are duly registered. The existing connections at serial no. 2 and 3 were granted on the basis of NOC of Chatro Devi in favor of existing Registered consumers. The ownership documents placed on record are two registered GPAs executed on 10.11.2015 by Ratno in favor of Chatro Devi in respect of First Floor and Third Floor backside portions respectively for the area of 97 sq. yds. The site visited and it was found that a dispute is going on between the applicant and other parties.

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Secretary  
CGRF (BYPL)

Complaint No. 82/2024

3. In response to the reply, the complainant filed rejoinder refuting therein the contentions of the respondent as averred in their reply. The complainant is the Regd. Owner of the property bearing No.6/143-144, Lodhi Rajput Mohalla, Farsh Bazar, Shahdara, Delhi-110032 measuring area 194 Sq. Yards. That in this property there was an electricity connection installed by the respondent BSES-YPL i.e. (1). CA No. 153515950 in the name of Smt. Chatro Devi, at the time of purchase the above said property, the complainant made a complaint/request on 12.07.2022 that there would not be new connection installed without the permission of the complainant. That it is very much surprisingly that OP installed two new connection of Ms. Pooja and (2) CA No. 154229693 in the name of Ms. Rekha at the above said property even the request made by the complainant on date 12.7.2022. The complainant made a complaint/request on date 17.01.2024 for the name change on those connections in the name of the complainant. That on 24.01.2024 the department of the respondent accepted the requests of the complainant for name change in the above two electricity meters vide order No. 800670015 & 8006749819. Subsequently the respondent had visited at the site/house of the complainant on date 31.01.2024 and they filed their report that there is a Court case dispute with regard this property and they reject the request of the complainant for name change.

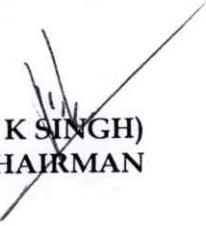
Rejoinder further stated that on 26.08.2023 two new electricity connection were installed by the respondent on the property of the complainant, on the basis of NOC from landlord/co-owners Smt. Chatro Devi. Those NOC were false and fabricated and forged one because there is nowhere the date of issuance of NOC and Smt. Chatro Devi died on 07.08.2021. Complainant also stated that Smt. Ratono Devi who had appointed Smt. Chatro Devi her attorney in the year 2015 had cancelled the GPA on 15.02.2022 by Registrar/Sub-Registrar-IV-B, Vivek Vihar, Delhi.

Complaint No. 82/2024

4. Arguments of both the parties were heard.
5. From the narration of facts and material placed before us, we find that the complainant applied for name change of the two electricity connections installed at Upper Ground Floor and First floor of premises no. 1226/E, Main Hariom Gali, Babarpur, Shahdara, Delhi-32. Against which OP stated that they have released the connections on the basis of NOC of Chatro Devi in favour of existing consumers. The complainant contented that Ms. Chatro Devi expired on 07.08.2021, thus the NOC of Chatro Devi placed on record of OP is forged and fabricated. The complainant further added that Smt. Ratno Devi in the year 2015 had appointed Chatro Devi her attorney and on 15.02.2022, by Registrar/Sub-Registrar-IV-B, Vivek Vihar, Delhi had cancelled the said GPA.
6. In view of the above, we are of considered opinion that the said matter pertains to property dispute and this Forum has no jurisdiction to entertain such type of complaints.
7. Therefore, the complainant should approach appropriate Court/Forum for Redressal of his grievance.
8. Thus, this forum is unable to give any relief to the complainant. The case is dismissed as above. No order as to the cost. Both the parties should be informed accordingly. Proceedings closed.

  
(S.R. KHAN)  
MEMBER-TECH

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(P K SINGH)  
CHAIRMAN

Attested True Copy  
  
Secretary  
CGRF (BYPL)

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(H.S. SOHAL)  
MEMBER